



April 22, 1997

APB-5

To: Canadian Advisory Council on Electrical Safety
Association of Canadian Fire Marshals/Fire Commissioners
Health Canada, Product Safety Branch

Subject: **National Safety Notice and Upgrade Program for Venmar Ventilation Systems
sold under brand name of Venmar, Flair and Heil**

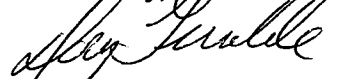
Dear Sir/Madam:

For your information, please find attached a copy a News Release on the above subject issued by Venmar Ventilation Inc.

An upgrade program was initiated by Venmar Ventilation Inc. who identified a potential hazard following the onset of unusual snow conditions in part of Quebec and Ontario. Venmar is aware of 15 incidents where snow has entered a ventilation system, melted, and caused an internal short circuit. Venmar has estimated that approximately 3,400 of these units were sold in Canada since May 1995. A list of the models involved is included in the attached News Release.

Your assistance in furthering the distribution of this News Release is appreciated.

Yours truly,


Doug Geralde
Manager
Audits and Investigations

Tel: (416) 747-4295
Fax: (416) 747-4287



PRESS RELEASE

FOR IMMEDIATE RELEASE

**National Safety Notice and Upgrade Program
for Venmar Ventilation Systems**

Drummondville, February 24, 1997, Venmar Ventilation Inc. has detected a potential safety hazard affecting eleven models of ventilation systems manufactured between May 1995 and August 1996.

The potential hazard was identified following the onset of unusual snow conditions in some parts of Quebec and Ontario. Venmar is aware of 15 incidents in which snow has entered a ventilation system, melted and caused a short-circuit to occur.

To correct this potential hazard, Venmar has established a **National Safety Upgrade Program** to upgrade affected models.

Approximately 3,400 ventilation systems sold in Canada under the brand names of Venmar, Flair and Heil are included in the National Safety Upgrade Program.

Affected units have been sold since May 1995 and can be identified if the model number located on the silver CSA label affixed to the side panel of the ventilation system matches any of the following:

Venmar models numbers:

40500
40501
40505
40506
40507
40508

Flair models numbers:

42300
43100
43300

Heil models numbers:

43102
43302

Consumers with ventilation systems included in the National Safety Upgrade Program should immediately unplug their unit from its electrical outlet and call **1-800-567-3855** to arrange free upgrading of their ventilation system at their home.

Venmar Ventilation is the industry leader in Indoor Air Quality systems. Less than one percent of all ventilation systems manufactured by Venmar are affected by this notice. By alerting consumers to this potential safety hazard, Venmar remains committed to providing its customers with safe and reliable products and services.

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Contact:

Patrice Hénaire
Venmar Ventilation inc.
(819) 475-2600